

Following the latest lockdown guidelines, here is an update on our current operations:

### **FOOD STORE (FOOD BANK)**

Open Monday to Friday, 10.00 to 12.00. **No referral needed.** Please bring a couple of carrier bags. Covid safety rules are adhered to.

### **HALF-TERM PACKED LUNCHES**

Just as we did during the last school holidays, we will again be providing packed lunches for children eligible for them during February half-term (15<sup>th</sup> to 19<sup>th</sup> February, inclusive). Collections are during the Food Store opening hours (see above). Covid safety rules are adhered to.

### **EMERGENCY FOOD PARCELS**

For anyone genuinely unable to leave their home, we are working in partnership with Gosport & Fareham Basics Bank (We are both members of The Gosport Food Partnership) who will deliver the food parcels. Families can either **self-refer or you can refer them to us** and, as long as the need is genuine, there is **no limit** to the amount of emergency food parcels requested during a year (Not 3 per year only!). Families can call us 02392 583 050 & give information as required (protected under the Data Protection Act) & we are authorised to generate the vouchers for Basics Bank. Alternatively, they can e-mail us with their phone number and we will call them back.

### **FURNITURE SALES/COLLECTIONS/DELIVERIES**

In order to protect our staff and customers, our furniture shop will be closed during lockdown. **HOWEVER** – if you have a family in dire need of furniture items, etc, please do refer them to us and, subject to availability, we will do the best we can to accommodate their needs. For furniture collections/sales - Please check our Facebook page for any changes. Subject to our usual criteria, we will be happy to collect any furniture once lockdown is over. We do not charge for collections. In the meantime, we apologise for any inconvenience but thank our customers for their understanding.

### **REMOVALS/STORAGE**

If you have any family in need of emergency removals or storage, they can e-mail us at this address for information.

Phone lines are currently manned Monday, Wednesday & Friday, between 1.00 pm and 3.00 pm. All enquires will be answered via our Facebook Messenger or [enquiries@jacobswellcarecentre.co.uk](mailto:enquiries@jacobswellcarecentre.co.uk) I am working from home, so have full access to the e-mails and will do my best to answer them as soon as I am able.

I hope the above information is clear and of use to you.

Once again, we thank you for your continued support for Jacobs Well & The Gosport Food Partnership as we work together to serve our community. Your help is always appreciated.

Kind regards

**Anne Hamilton**

**Receptionist/Administrator**

[anneh2@jacobswellcarecentre.co.uk](mailto:anneh2@jacobswellcarecentre.co.uk)

Jacobs Well Care Centre

Toronto Place